

Millnet Litigation Support Services

An Introduction

Established in 1996, Millnet is the largest and longest established UK-based provider of litigation support services. Millnet offers an end-to-end range of services under the umbrella of **Smart e-Disclosure** to more than 200 UK and international law firms. Millnet does not believe in 'one size fits all' – the Smart e-Disclosure approach is to offer a wide range of leading-edge technology and services that can be 'mixed and matched' to deliver optimal solutions to clients' requirements.

Millnet's service portfolio covers all aspects of the litigation/dispute resolution process from pre-action consultancy regarding costs and tactics, through to forensic collection of data, processing of hard copy and electronic documents, secure online 'hosted' review services and production of electronic and/or hard copy documents for disclosure and court bundles.

Why choose Millnet?

- **Service and Quality.** Our consulting, project management and technical support team is helpful and highly responsive, and is renowned for its 'can do' attitude.
- **Cost Effective.** Millnet leads the way in driving down the costs of e-Disclosure by the application of innovative technologies. Pricing is transparent and flexible with no 'hidden extras'.
- **Capacity and Speed.** Millnet operates on a 24/7 basis and maintains one of the largest teams of document specialists in the UK. Many other e-Disclosure firms in the UK sub-contract work to Millnet.
- **Leading Technologies.** Millnet leverage a mix of internally developed and leading third party technologies to ensure flexible, cost effective
- **Experience and Track Record.** We have been providing litigation support services on thousands of matters to over 200 UK and International Law Firms and their clients for more than 10 years.
- **Flexibility.** We offer the most appropriate solution from the smallest to largest of matters and have a track record of finding innovative solutions to non-standard requirements. We have the same flexible approach when it comes to terms and fee arrangements.



Millnet Smart e-Disclosure is a range of market-leading document review services. We do not believe in a 'one size fits all' approach but instead aim to offer an appropriate blend of technology and expertise that can be mixed and matched to deliver optimal solutions to our clients' requirements.

The Smart e-Disclosure resource kit –

- **Index Engines:** Efficient search and document extraction backup tapes.
- **Nuix:** Investigation, early case assessment and basic document review.
- **Equivio:** Leading edge document analysis for email threads and near duplicates.
- **Equivio Relevance:** a lawyer guided software tool for scoring documents by relevance.
- **Relativity:** a powerful ediscovery/ediscovery document review platform, hosted by Millnet.
- **Concordance** and **CaseLogistix** also available and hosted by Millnet.
- **Smart Print** from CD, DVD or HDD.
- **Smart Insourcing:** Cost effective, on demand paralegals.



Millnet's Core Legal Support Services Management Team

James Moeskops Managing Director Legal Support Services



James heads the Legal Support Services team. He has more than 10 years of hands-on electronic disclosure and litigation support experience and has led many of Millnet's largest and most complex projects. James is widely regarded as one of the UK's leading experts in the practical application of electronic discovery technology. A Fellow of the Institute of Chartered Accountants and previously a Consultant with Ernst & Young he brings a uniquely commercial perspective to electronic disclosure.

Charles Holloway Director Legal Support Services



Charles Holloway was formerly a senior litigation partner with Eversheds LLP and Head of Litigation in the Cambridge, Ipswich and Norwich offices. He was introduced to the concept of electronic document management by his involvement in both the Bloody Sunday and Harold Shipman inquiries and his wide experience of document intensive cases and in other investigations in the public and private sectors. Charles is also a business consultant and an accredited mediator.

Emma Bolsover Director of Technical Services



Emma is responsible for managing the Legal Services project management and technical operations team. Emma has over 10 years of experience of working with lawyers on electronic disclosure projects. Emma holds a degree in law and a Postgraduate Diploma in Legal Practice from the College of Law, York.

Emma Kettleton Manager – Technical Operations



Emma manages the smart insourcing team as well as the technical operations service areas which include electronic disclosure, document scanning and coding and e-bibles. Emma has over 9 years of experience working as in-house litigation support for leading international law firms in Australia and the UK including project managing large scale electronic disclosure projects to trial and managing large teams of contract lawyers performing subjective coding and document review.



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